

Technological	“Involvementability”	Resources	Ethical and welfare
<ul style="list-style-type: none"> <li>• Virtual platforms should be considered as part of the toolkit to perform PPI.</li> <li>• More familiarity and time using technology might improve usability with the platforms.</li> <li>• Other options could be social media, telephone or websites, however, control on who is participating might be lost.</li> <li>• A hybrid option was considered as a possibility. People meet face-to-face but could allow other to join remotely.</li> </ul>	<ul style="list-style-type: none"> <li>• Smaller groups could improve communication as less people show on screen and there are less people talking.</li> <li>• Individual sessions or smaller groups might help with attention wandering and make people feel more comfortable.</li> <li>• Bringing ideas or activities (ice-breakers) to prompt participation and group cohesion.</li> </ul>	<ul style="list-style-type: none"> <li>• Organisers need to make sure additional resources are built into the PPI support and are budgeted for (e.g., technical support staff, additional reimbursement to recompense costs incurred through online working).</li> <li>• Split sessions might be useful. E.g., have a short onboarding session for new participants and then follow-on with the actual PPI session.</li> <li>• Face-to-face training sessions could help participants learn how to use platform.</li> </ul>	<ul style="list-style-type: none"> <li>• Provide the opportunity to decide between face-to-face, virtual meetings, or hybrid option, when possible. Do not make assumptions about the group members' preferences.</li> <li>• Consider the configuration of the group (e.g., history of the group, location, health conditions, etc.) when deciding which platform to use.</li> <li>• Follow-up around welfare.</li> </ul>

Figure 2 Tips to improve e-PPI